



817 Lawn Avenue, Sellersville, PA 18960  
1000 Walnut Street, Suite 100, Lansdale PA 19446  
215.257.5071

## PATIENT INFORMATION - 1-800-585-9299

### To our Patients:

In our continuing effort to provide the very best care possible for you, our valued patient, we have added an additional service.

This service will enable you to quickly access information such as laboratory test results, Doctor's instructions and other pertinent information by calling our private patient information line. We have implemented new technology that will help make us more effective in providing you with timely information. Please review this information and feel free to ask the nurse if you have any questions.

It is also very important that you notify us with changes in your home phone number, as this will affect our success in contacting you.

When you have lab work done or tests performed in our office, your results will be called into a private mail box on our patient information line. We will then contact you, to let you know you have a message to retrieve. You can call the Patient Information line (1-800-585-9299) and follow the easy instructions to retrieve your message. The information you will be given will be very specific and you should listen to the entire message for further instructions or information regarding medication changes. Please listen to the entire message to ensure you will receive all the information that our staff has left on the Patient Information Line.

At the end of the message you will be given 3 options.

Press 1 to repeat the message

Press 2 to delete the message

Press 3 to save the message

**The maximum amount you can save a message is two days from the time you first listen to the message. At the end of the two days, the message will be automatically deleted from the system.**

If you have any questions after receiving your results you may call our main office phone number, 215-257-5071 during normal business hours. You will need to leave a message with the receptionist as to the nature of your questions and the phone number where you can be reached so we can have your chart available when we call you back.



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Hearing from the Center for GI Health is just Five Easy Steps Away!

Your doctor will tell you the approximate date your information will be available.  
If your information is ready sooner than expected, you will be called.

#### STEP 1

Using a "Touch Tone" Phone Call:

**1-800-585-9299**

#### STEP 2

To listen to the prompts in English, Press 1

#### STEP 3

Dial your Patient Identification Number

Your ID number is \_\_\_\_\_

#### STEP 4

Record your name. End your recording by pressing 1.

BE SURE TO LISTEN TO YOUR ENTIRE MESSAGE

#### STEP 5

After listening, Press 1 to Repeat, Press 2 to Delete or Press 3 to save

You can now Hang Up, That is all there is to it!